



*Liaison Services Program*



# Examples of Public Engagement

**Karen Gentile, Community Liaison**  
**Pipeline Awareness and Engagement Public Meeting**  
**Washington, DC**  
**June 12, 2019**



# Our Stakeholders



- Public
- Safety Advocates and Citizen Groups
- State, Local, Tribal Governments
- Federal Agencies/Administrations
- Industry Associations and Pipeline Owners/Operators
- Consensus Standards/Best Practices Organizations
- Emergency Response Organizations
- Legislators
- Excavators/Developers



# Stakeholder Inquiries

Should I buy a home near a pipeline?

I see people working on the XYZ pipeline in my neighborhood. Is something wrong?

Is the XYZ Pipeline OK? I hear/see/smell something near the pipeline.

Can I get a copy of XYZ Pipeline's Emergency Plan?

Is a pipeline operator authorized to cut my trees?

How close can a natural gas pipeline be to my home?

How close can I build next to a pipeline?

Where can I get additional information on XYZ Pipeline in my neighborhood (location, size, pressure, inspection, etc.)?



# Inquires Across the Regions

	CY 2016	CY 2017	FY 2018
<b>Public Inquiries</b>	1163	1293	1270



# Engagement with FERC



- During Pre-Filing & Application Review Processes for Natural Gas Projects
  - Public Scoping Meetings
  - Interagency Meetings
  - Documentation Review
  - Addressing Questions and Concerns
- For General Inquiries



# Participate in Stakeholder Meetings

Pipeline and Hazardous Material Safety Administration  
 Outreach and Engagement Division  
 Office of Pipeline Safety

*Speaker Request Form*

## I. Event Background Information

Title of Event	
Date and Time of Event	
Requested PHMSA Speaker	
Location	
Sponsoring & Co-sponsoring Organization(s)	
Point of Contact (Name, Title, Phone, Email)	
Scheduled Speakers <i>(Note: Please attach schedule or agenda)</i>	
How many people are expected to attend the event?	
What is the audience composition? (executives, industry, students, excavators, emergency responders, public, pipeline operators, etc.)	
Is the event open to the media? Will it be webcast or publicized?	

## II. Speech Information

What is the topic?	
What is the desired length of the speech?	
What is the format for the presentation? (Keynote, panel, etc.)	
Will there be a Question and Answer session after the speech?	

## III. Event/Sponsor Details

Is an admission fee being charged or is the event a fundraiser or for-profit commercial event (such as a	
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# Top 10 Stakeholder Concerns



**Pipeline Markers**



**Compressor and Pump Stations**



**Abandoned Pipelines**



**Exposed Pipelines**



**Pipeline Rights-of-Way**



# Top 10 Stakeholder Concerns



**Proposed Pipelines**



**Oil Spill & Emergency Response Plans**



**Incidents & Accidents**



**New Construction**



**Siting**





# Improving & Expanding Stakeholder Resources

United States Department of Transportation

PHMSA  
Pipeline and Hazardous Materials Safety Administration

ABOUT PHMSA SAFETY REGULATIONS AND COMPLIANCE RESOURCES

Sign-Up for Email Alerts | Newsroom

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*Advancing the Safe Transportation of Energy and Hazardous Materials*

Find Out More About PHMSA's Mission

United States Department of Transportation

PHMSA Highlight

PHMSA  
Pipeline and Hazardous Materials Safety Administration

ABOUT PHMSA SAFETY

**News**

**May 9, 2019**  
U.S. Transportation Secretary Elaine L. Chao Announces Advisory Committee on the Safe Transportation of Lithium Batteries

**May 7, 2019**  
PHMSA Announces Public Meeting to Solicit Input for 2020 Emergency Response Guidebook

**May 1, 2019**  
Notice to Pipeline Operators: Exercise of

## State Pipeline Siting and Regulatory Guide



PHMSA  
Office of Pipeline Safety  
Outreach and Engagement Division

U.S. Department of Transportation  
Pipeline and Hazardous Materials Safety Administration

**Office of Pipeline Safety**

Protecting people and the environment by advancing the safe transportation of energy and other hazardous materials that are essential to our daily lives.

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- Pipeline Construction: Quality Action Plan
- Pipeline Construction: Meetings
- Pipeline Construction

## Pipeline Construction



# Community Liaison (CL) Outreach & Engagement Services

- ❖ Presentations & Discussions
- ❖ Committees/Working Groups/Teams
- ❖ Advisory Committee Support
- ❖ Siting/Scoping Meetings
- ❖ Stakeholder Meetings/ Conferences
- ❖ Training/Seminars
- ❖ Exercises & Drills
- ❖ Interagency Support
- ❖ Post Accident/Incident Communications
- ❖ Policy/Regulations/Rulemaking Changes
- ❖ Inspection/Enforcement/Investigation



# The CL Team



HEADQUARTERS	
Karen Lynch, Program Manager	
EASTERN REGION	
<b>Karen Gentile</b> <i>Connecticut, Maine, Massachusetts, New Hampshire, New Jersey, New York, Rhode Island, Vermont</i>	<b>Ian Woods</b> <i>Delaware, Maryland, Ohio, Pennsylvania, Virginia, Washington DC, West Virginia</i>
SOUTHWEST REGION	
<b>James 'Jay' Prothro</b> <i>Arkansas, Oklahoma, Texas (North)</i>	<b>Bill Lowry</b> <i>Louisiana, New Mexico, Texas (South)</i>
SOUTHERN REGION	
<b>Artie Buff</b> <i>Georgia, North Carolina, South Carolina, Tennessee, Puerto Rico</i>	<b>James Kelly</b> <i>Alabama, Florida, Kentucky, Mississippi</i>
CENTRAL REGION	
<b>Angela Pickett</b> <i>Kansas, Missouri, Iowa, Illinois, Michigan, Minnesota</i>	<b>Sean Quinlan</b> <i>North Dakota, South Dakota, Indiana, Nebraska, Wisconsin</i>
WESTERN REGION	
<b>Dave Mulligan</b> <i>Arizona, California, Colorado, Hawaii, Nevada, Utah</i>	<b>Tom Finch</b> <i>Alaska, Idaho, Montana, Oregon, Washington, Wyoming</i>

*“Trusted, unified voice of Pipeline Safety”*



# Thank You!

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