



## Examples of Public Engagement

**Karen Gentile, Community Liaison Pipeline Awareness and Engagement Public Meeting** Washington, DC June 12, 2019





### **Our Stakeholders**



- Public
- Safety Advocates and Citizen Groups
- State, Local, Tribal Governments
- Federal Agencies/Administrations
- Industry Associations and Pipeliné Owners/Operators
- Consensus Standards/Best **Practices Organizations**
- **Emergency Response Organizations**
- Legislators
- **Excavators/Developers**



## Stakeholder Inquiries

Should I buy a home near a pipeline?

I see people working on the XYZ pipeline in my neghborhood. Is something wrong?

Is the XYZ Pipeline
OK? I
hear/see/smell
something near the
pipeline.

Can I get a copy of XYZ Pipeline's Emergency Plan?

Is a pipeline operator authorized to cut my trees?

How close can a natural gas pipeline be to my home?

How close can I build next to a pipeline?

Where can I get addition information on XYZ
Pipeline in my neighborhood (location, size, pressure, inspection, etc.)?





## **Inquires Across the Regions**

	CY 2016	CY 2017	FY 2018
Public Inquiries	1163	1293	1270







Safety Administration

## **Engagement with FERC**







- During Pre-Filing & Application **Review Processes for Natural Gas Projects** 
  - Public Scoping Meetings
  - Interagency Meetings
  - Documentation Review
  - Addressing Questions and Concerns
- For General Inquiries



U.S. Department of Transportation

Safety Administration



## Participate in Stakeholder Meetings

Pipeline and Hazardous Material Safety Administration
Outreach and Engagement Division

Office of Pipeline Safety

Speaker Request Form

#### I. Event Background Information

Title of Event	
Date and Time of Event	
Requested PHMSA Speaker	
Location	
Sponsoring & Co-sponsoring Organization(s)	
Point of Contact (Name, Title, Phone, Email)	
Scheduled Speakers (Note: Please attach schedule or agenda)	
How many people are expected to attend the event?	
What is the audience composition? (executives, industry, students, excavators, emergency responders, public, pipeline operators, etc.)	
Is the event open to the media? Will it be webcast or publicized?	

#### II. Speech Information

What is the topic?	
What is the desired length of the speech?	
What is the format for the presentation? (Keynote, panel, etc.)	
Will there be a Question and Answer session after the speech?	

#### III. Event/Sponsor Details

Is an admission fee being charged or is the event a fundraiser or for-profit commercial event (such as a







Safety Administration

## Top 10 Stakeholder Concerns



Pipeline Markers



Abandoned Pipelines



Pipeline Rights-of-Way



Compressor and Pump Stations



**Exposed Pipelines** 



## Top 10 Stakeholder Concerns



**Proposed Pipelines** 



New Construction



Oil Spill & Emergency Response Plans



Incidents & Accidents



**Siting** 



# **Improving & Expanding Stakeholder Resources**



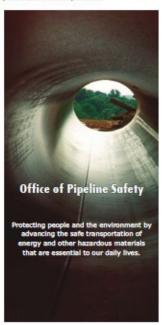
Home » Technical Resources » Pipeline Technical Resources » Pipeline Construction



#### **Pipeline Construction**







### State Pipeline Siting and Regulatory Guide



PHMSA
Office of Pipeline Safety





# Community Liaison (CL) Outreach & Engagement Services

- **\* Presentations & Discussions**
- \* Committees/Working Groups/Teams
- **\* Advisory Committee Support**
- \* Siting/Scoping Meetings
- \* Stakeholder Meetings/ Conferences
- \* Training/Seminars
- **\* Exercises & Drills**
- \* Interagency Support
- \* Post Accident/Incident Communications
- \* Policy/Regulations/Rulemaking Changes
- \* Inspection/Enforcement/Investigation





## The CL Team



#### **HEADQUARTERS**

Karen Lynch, Program Manager

#### **EASTERN REGION**

#### Karen Gentile

Connecticut, Maine, Massachusetts, New Hampshire, New Jersey, New York, Rhode Island, Vermont

#### Ian Woods

Delaware, Maryland, Ohio, Pennsylvania, Virginia, Washington DC, West Virginia

#### **SOUTHWEST REGION**

#### James 'Jay' Prothro

Arkansas, Oklahoma, Texas (North)

#### **Bill Lowry**

Louisiana, New Mexico, Texas (South)

#### **SOUTHERN REGION**

#### **Artie Buff**

Georgia, North Carolina, South Carolina, Tennessee, Puerto Rico

#### **James Kelly**

Alabama, Florida, Kentucky, Mississippi

#### **CENTRAL REGION**

#### **Angela Pickett**

Kansas, Missouri, Iowa, Illinois, Michigan, Minnesota

#### Sean Quinlan

North Dakota, South Dakota, Indiana, Nebraska, Wisconsin

#### **WESTERN REGION**

#### **Dave Mulligan**

Arizona, California, Colorado, Hawaii, Nevada, Utah

#### Tom Finch

Alaska, Idaho, Montana, Oregon, Washington, Wyoming

"Trusted, unified voice of Pipeline Safety"





## Thank You!

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