

Pipeline and Hazardous Materials Safety Administration Community Assistance and Technical Services Program



**Karen Lynch, National CATS Coordinator
Pipeline Public Awareness Workshop
Chicago, Illinois
July 2016**



U.S. Department of Transportation
Pipeline and Hazardous Materials
Safety Administration

To Protect People and the Environment From the Risks of
Hazardous Materials Transportation



Program Development Division

Mission and Vision

VISION: Blaze new trails in pipeline safety and stakeholder engagement beyond conventional limits.

MISSION: To advance PHMSA's mission by proactively engaging with stakeholders to reduce the risk of pipeline failures and influence change through program and policy development.

Community Assistance and Technical Services Program

To advance public safety, environmental protection, and pipeline reliability by facilitating clear communications among all pipeline stakeholders, including the public, pipeline operators, and government officials.



Community Assistance and Technical Services (CATS) Program

“Trusted, unified voice of Pipeline Safety”



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CATS Managers Roles and Responsibilities

“Trusted, unified voice of Pipeline Safety”

PHMSA Strategic Goal #1

Policy and Program Development

- Support pipeline safety programs (existing and new)
 - Damage prevention (811, excavator enforcement rule)
 - Public Awareness
 - PIPA (including new construction)
 - Emergency Response outreach (PERI model)
 - ...More
- Influence policy and requirements through participation in the rulemaking process, information collection

PHMSA Strategic Goal #2

Stakeholder Engagement and Outreach

- Communicate broad PHMSA messages to stakeholders audiences
- Lead, plan and execute risk-based stakeholder engagement/outreach initiatives (local/state/national)
- Support long-term recruitment outreach strategies
- Identify and recommend ways to address risk
- Participate in internal/external communication initiatives



CATS Managers Roles and Responsibilities

“Trusted, unified voice of Pipeline Safety”

PHMSA Strategic Goal #3

Regional Support and Technical Services

- Respond to and track public inquiries and provide regional support (by stakeholder audiences)
- Participate in field inspections
- Facilitate post incident/accident on-site communications
- Support siting & permit initiatives with FERC, state/local government
- Respond to Congressional and other inquiries

PHMSA Strategic Goal #4

Collaboration, Relationships, and Partnerships

- Participate and consult on working groups and committees/teams (internal/external)
- Support research, CAAP, TAG, and SDP grant programs
- Participate in oil/spill exercises, drills, and/or tabletops

PHMSA Strategic Goal #5

Technology, Data, and Information

- Recommending ways address risks and influence change
- Develop top 3 stakeholder concerns and recommend improvements in programs and stakeholder outreach



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National CATS Coordinator Roles and Responsibilities

- ❖ Manages the CATS Program and Develops the annual National CATS Action Plan
 - *Establish risk-based priorities for regionally based CATS*
 - *Communicate national program initiatives to CATS*
 - *Manages and tracks program accomplishments*
 - *Provide support in hiring of new CATS Managers*
 - *Facilitate monthly CATS Managers meetings and annual face-to-face meeting*

- ❖ Actively attend and present at stakeholder meetings and conferences

- ❖ Create and deliver communications targeting community and governmental organizations (presentations, newsletters, outreach materials)

- ❖ Manage and support damage prevention initiatives
 - *Call 811 Program*
 - *Public Awareness Program*
 - *Technical Assistance Grant*



Key Focus Areas

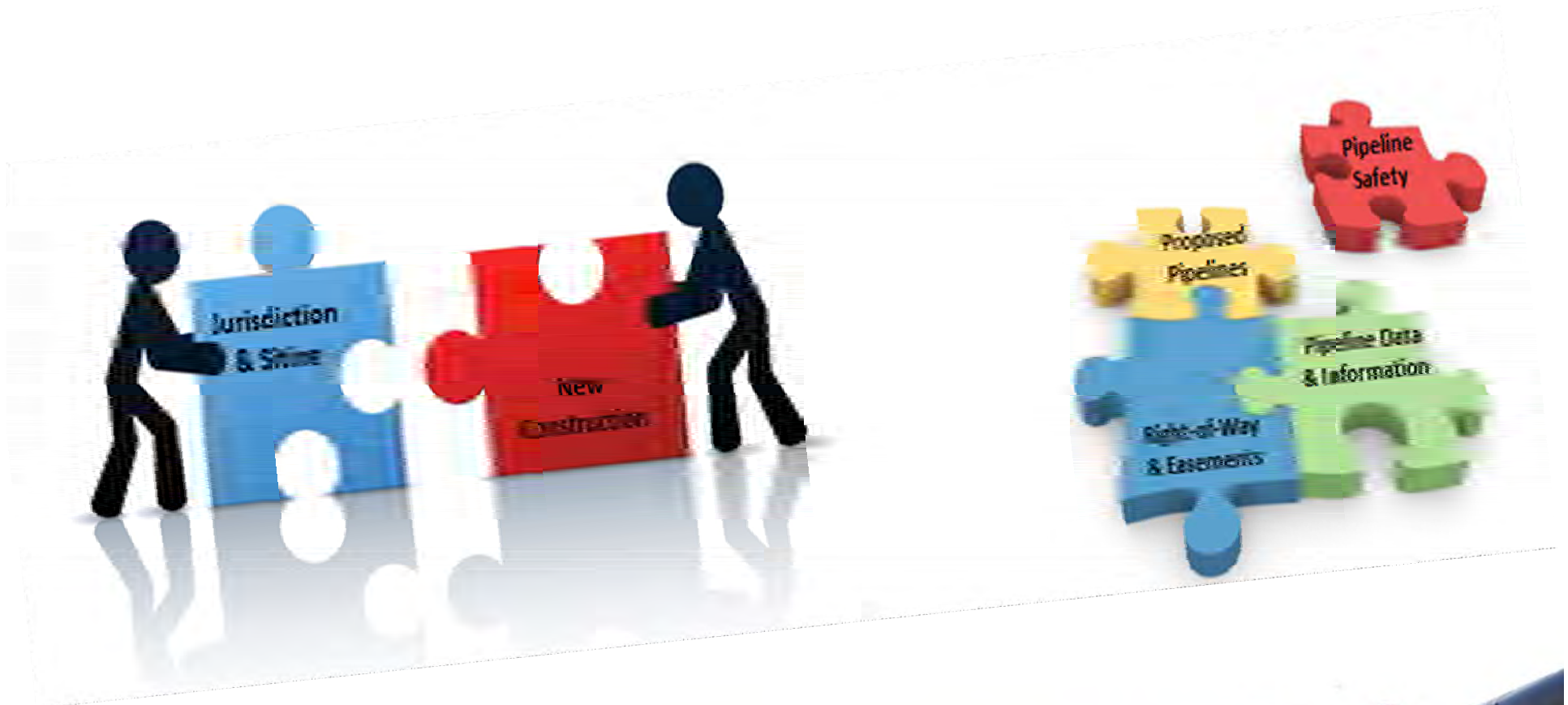
- Damage Prevention
- Legislative Support
- Call 811 Awareness
- Excavator Enforcement
- Eliminating Exemptions
- Cross Bore Safety
- Outside Forces (i.e., *Vehicular Damage, Pipeline Marker Remove*)
- Community/Technical Assistance
- Technology/R&D Support



- Stakeholder Engagement
- Public Awareness Improvements
- PIPA (New Construction)
- New Construction Awareness
- Pipeline Conversion Outreach
- Emergency Response Outreach/Support
- NPMS (Information Collection/PIMMA Plus)
- Website Refresh/Transparency



Top Stakeholder Concerns



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Meet the CATS Managers

and the National CATS Coordinator



Bill Lowry, Southwest Region (L)
Tom Finch, Western Region (M)
Karen Gentile, Eastern Region (R)



Dave Mulligan, Western Region (L)
Karen Lynch, Headquarters (R)



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Meet the CATS Managers



James 'Jay' Prothro
Southwest Region



Angela Pickett
Central Region



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Meet the CATS Managers



James 'Terry' Powell
Southern Region (Detail)



Artie Buff
Southern Region



Ilan Woods
Eastern Region



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(CATS MANAGER VACANCY)



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Thank You

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Know what's below.
Call before you dig.



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