

Report Out (Breakout Group 1)

- Trust in information from trusted source (enhanced by communication).
- Comments not tracked or addressed on PHMSA website.
- Land planners and emergency responder/management need to engage and collaborate more on pipeline issues.
- Operators and other stakeholders could collaborate and promote Pipeline and Informed Planning Alliance (PIPA), as did 811.
- PIPA should be included in operator PA baseline messages.

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- Public awareness should begin with pipeline planning & siting (local level).
- Pipeline repurposing should get environmental reviews.
- Clarify federal and state roles and jurisdictions by state (basic info on website).
 - Construction
 - Operation
 - Emergency
- Statistical sampling not well understood by regulators.

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- Government officials at all levels need pertinent operator specific information during normal operation, a change and during incidents.
- Link NPMS to each operator home page (upgrade NPMS to be user-friendly).
- Operators need multi-media methods to reach stakeholders.
- Most effective way is to find a public official who is an advocate.
- Emergency responders need to know who to contact when an incident (HAZMAT issues).