

City Utilities of Springfield, Missouri

Presented by
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Administrator – Natural Gas
Compliance



City Utilities of Springfield

- City Utilities of Springfield (CU) is a Community-owned utility serving over 110,000 Southwest Missouri customers with electricity, natural gas, water, broadband and transit services.

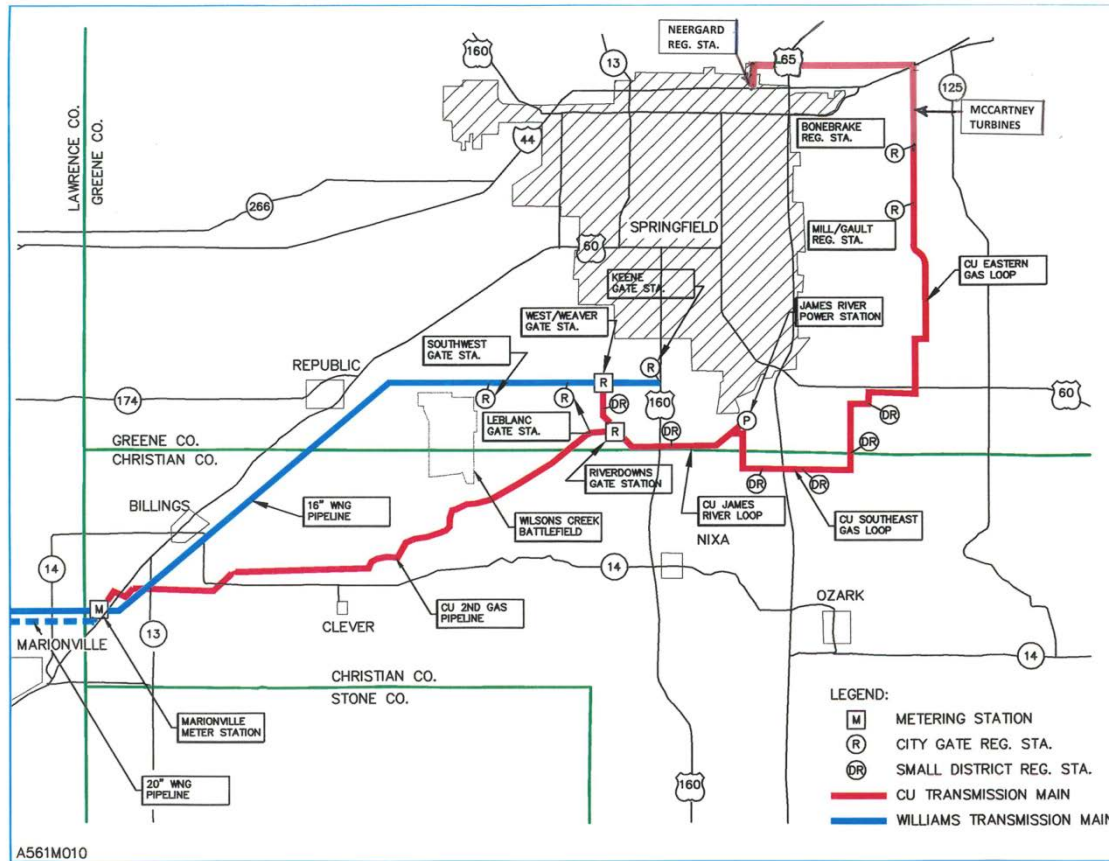


City Utilities of Springfield

- System served by Southern Star Central Gas Pipeline
- Regulated by PHMSA and Missouri Public Service Commission



CU Transmission System



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CU Transmission System

- Approximately 50 miles of 16" Transmission piping in system
- The Pipeline was built in 6 section and over several years
 - Southern Loop - 1988
 - Southeast Loop - 1991
 - Eastern Loop - 1996
 - Second Gas Pipeline – 1996
 - McCartney Station – 2001
 - Northern Leg-Eastern Loop - 2008



CU Distribution System

- Approximately 1,250 miles of Distribution main in system.
- Approximately 77,000 Gas services in system.
- Approximately 82,500 customers



Peak Shaving Facility



Overview of City Utilities Natural Gas Public Awareness Program



Public Awareness Program

- Safety information sent to all new customers
- Monthly safety information on bills
- Community events
- Web presence – Natural Gas Safety Village
- Radio, TV, Newspaper campaigns
- Social Media – Facebook, Twitter



Public Awareness Program



Act Fast If You Detect Natural Gas!

Today's homes and businesses enjoy the convenience of natural gas for a variety of uses, including comfort and cooking. Natural gas is one of the safest forms of energy available today. But just like electricity, it can be dangerous if improperly used or released. When this family detected the smell of natural gas, they knew what to do. Do you?

Mom got the kids out of the house fast. She didn't stop to turn light switches or electronics on or off. She avoided doing anything that could create a spark or ignite a flame. She focused on getting her children to safety and then she called for help.

If you detect the familiar "rotten egg" smell of natural gas, get out of the house quickly. Once you are safely away from danger, call CU at 863-9000 or 911.

For additional information on natural gas safety, please contact City Utilities at 863-9000.

Dig Safely. Dig Rite. Whether you're a homeowner or professional excavator, before you dig, play it safe. Contact Missouri One Call. It's Free. It's the Law. MO1call.com • 811 • 1-800-Dig-Rite

CITY UTILITIES
Bringing Power Home.™



Public Awareness Program



Natural Gas Safety Presentation for Area Schools

- Area Grade School kids
- Subdivision layout Utilities (3rd & 4th grade)
- Science Institute for High School teachers



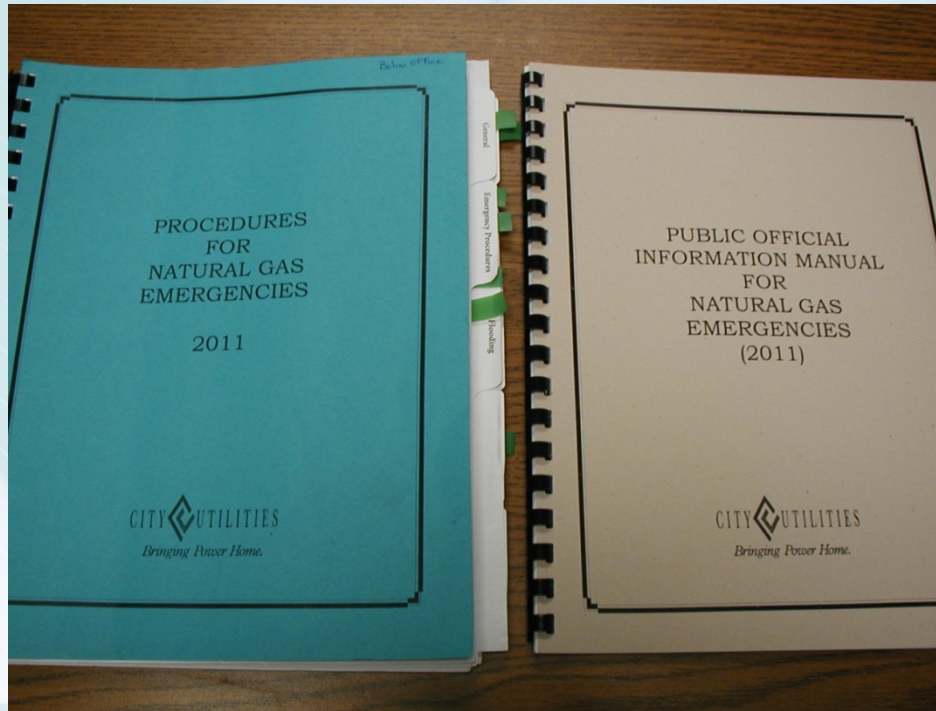
Missouri Association of Natural Gas Operators (MANGO)

- State Wide Radio Campaign
- Banner at sporting events
- Website – MoSafeGas.com



Public Awareness Program

- Coordination and Training for Public Officials and Emergency Responders



Natural Gas Fire Training Facilities



Natural Gas Leak Training Facility



Public Awareness Program


GET READY
COMING IN JUNE...
AS SEEN ON TV'S 'AMERICAN CHOPPER'
MISSOURI!
The **811 Bike!**



CLICK HERE TO VISIT
THE 811 BIKE ON FACEBOOK
PICS - VIDS - EVENTS

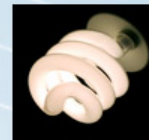
CLICK THE LOCATIONS
BELOW FOR DIRECTIONS!

30 Days of
CALL CONCEPTS
from 811 to the 811

 JUNE 12TH Kansas City T-Bones Baseball Game	 JUNE 13TH Missouri State Capitol South Lawn	 JUNE 14TH River City Rascals Baseball Game
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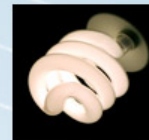
Gas Safety & Damage Prevention



Gas Safety & Damage Prevention



It can happen in Springfield!



That's it!

