



# ***Designing Safety Regulations for High-Hazard Industries***

A report of the  
*The National Academies of*  
SCIENCES • ENGINEERING • MEDICINE

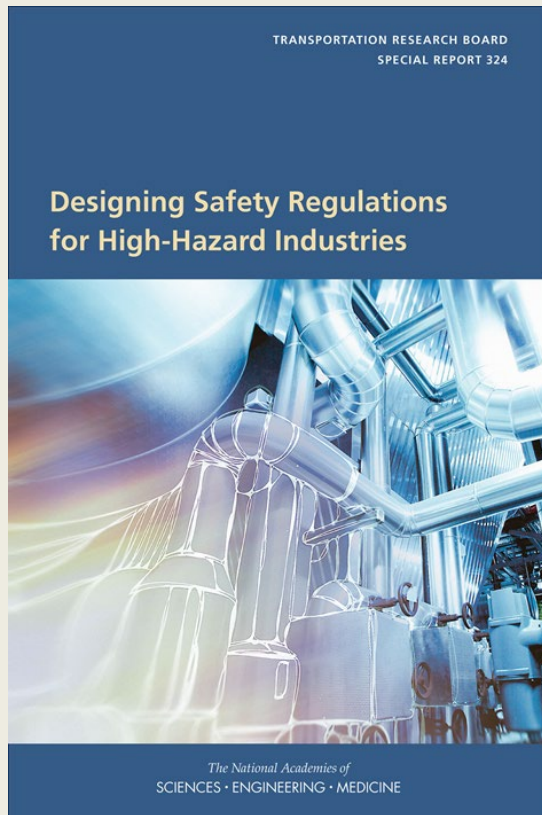
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*Joint Meeting of the Technical Pipeline Safety Standards Committee and the  
Technical Hazardous Liquid Pipeline Safety Standards Committee of the  
Pipeline and Hazardous Materials Safety Administration  
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# Committee for a Study of Performance-Based Safety Regulation



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**Thomas R. Menzies, Jr.**, Transp. Research Board, Study Director

# Study Context and Purpose

- High-hazard industries which have risk of low-frequency, high-consequence events
- Difficult for regulators to discern quantitatively if their regulations are reducing risk of these rare events
- Regulators of high-hazard industries need to be able to justify their choices of regulatory designs
- This study explains key considerations for regulators when making these choices

# WHY DOES THE TYPE OF REGULATORY DESIGN MATTER?

## *Different designs....*

...can affect degree of **flexibility** afforded to regulated firms

...can require different types of **capacities** of regulated firms, small and large

...can call for different **capabilities** from the regulator to monitor and enforce

*Hence, different designs can yield different benefits and costs....*

# Study Approach

- Review of regulatory studies literature
- Briefings to elicit a range of views
  - **Regulators:** pipeline, offshore, rail, aviation, chemical, nuclear, occupational safety
  - **Industry:** pipeline, offshore, chemical—large and small
  - **Jurisdictions:** federal, state, Canada, UK, Norway, Netherlands, Denmark
  - **Others:** OMB, Experts on rulemaking, labor union officials, local community official

# **Initial Committee Observations from Briefings**

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- Labeling of regulations as “prescriptive” and “performance-based” is inconsistent and misleading, which hinders evaluation
- “Performance-based” traditionally refers to regulations that specify outcomes and give flexibility on means of compliance
- But alternative uses equate “performance-based” with *management-based* regulations
- Paucity of systematic empirical evidence of advantages and disadvantages of regulatory designs

# “Richards (2000) summarizes dozens of classification schemes in the literature”

**TABLE A2: SUMMARY OF INSTRUMENT CATEGORIES FROM SAMPLE OF ENVIRONMENTAL POLICY LITERATURE**

<p><b>Stahr (1971)</b></p> <ol style="list-style-type: none"> <li>Product Standards</li> <li>Production Process Standards</li> <li>Taxes on Emissions</li> <li>Subsidies for Pollution Control</li> <li>Government Expenditure on Abatement Projects</li> </ol> <p><b>Majone (1976)</b></p> <ol style="list-style-type: none"> <li>Regulation, Direct Public Action, and Subsidies</li> <li>Effluent Charges</li> <li>Contract and Redefinition of Property Rights</li> <li>Organization</li> </ol> <p><b>Baumol and Oates (1979)</b></p> <ol style="list-style-type: none"> <li>Moral Suasion</li> <li>Direct Controls               <ol style="list-style-type: none"> <li>Regulation of levels of emissions</li> <li>Specification of processes or equipment</li> </ol> </li> <li>Market Processes               <ol style="list-style-type: none"> <li>Tax on environmental damage                   <ol style="list-style-type: none"> <li>Rates based on damage</li> <li>Rates designed to achieve pre-set environmental quality standard</li> </ol> </li> <li>Subsidies                   <ol style="list-style-type: none"> <li>Payments per unit of pollution reduction</li> <li>Subsidies to defray equipment costs</li> </ol> </li> </ol> </li> <li>Marketable pollution licences               <ol style="list-style-type: none"> <li>Sale of licenses to highest bidder</li> <li>Equal distribution of licenses</li> </ol> </li> <li>Refundable deposits against environmental damage</li> <li>Allocation of property rights</li> </ol>	<p><b>Government Investment Facilities</b></p> <ol style="list-style-type: none"> <li>Regenerative facilities</li> <li>Dissemination of information</li> <li>Research</li> <li>Education</li> </ol> <p><b>Bohm and Russell (1985)</b></p> <ol style="list-style-type: none"> <li>Prices and Taxes</li> <li>Tradeable Rights</li> <li>Deposit-Refund Systems and Performance Bonds</li> <li>Liability</li> <li>Regulation               <ol style="list-style-type: none"> <li>Forcing private negotiation</li> <li>Performance standards</li> <li>Regulating decision variables correlated to emissions</li> <li>Design standards</li> <li>Bans on products or processes</li> </ol> </li> <li>Government Investment in Protection and Restoration</li> <li>Moral Suasion</li> </ol> <p><b>Bressers and Klok (1988)</b></p> <ol style="list-style-type: none"> <li>Creating Alternatives (Technological Development)</li> <li>Alternatives Reduction (Physical Intervention)</li> <li>Changing Pros and Cons of Alternatives</li> <li>Changing Valuation of Outcomes</li> <li>Information Provision</li> </ol> <p><b>Department of Energy (1989)</b></p> <ol style="list-style-type: none"> <li>Regulation               <ol style="list-style-type: none"> <li>Regulation by controls                   <ol style="list-style-type: none"> <li>Bans</li> <li>Emissions</li> <li>Input controls</li> <li>Consumption controls</li> <li>Price controls</li> <li>Rate of return regulation</li> </ol> </li> </ol> </li> </ol>	<p><b>Standards</b></p> <ol style="list-style-type: none"> <li>Technology standards</li> <li>Licensing and certification</li> </ol> <p><b>Fiscal Incentives</b></p> <ol style="list-style-type: none"> <li>Emission fees</li> <li>Tradeable emission rights</li> <li>Deposit-refund systems</li> <li>Taxes               <ol style="list-style-type: none"> <li>Excise taxes</li> <li>Taxes on firms</li> <li>Personal income tax</li> <li>Property taxes</li> <li>Tariffs</li> </ol> </li> <li>Subsidies</li> <li>Direct government expenditure               <ol style="list-style-type: none"> <li>R&amp;D support</li> <li>Direct government purchases</li> </ol> </li> </ol> <p><b>Information</b></p> <ol style="list-style-type: none"> <li>Advertising and labeling</li> <li>Education</li> <li>Moral suasion</li> <li>Signaling</li> </ol> <p><b>Research, Development, and Demonstration</b></p> <ol style="list-style-type: none"> <li>Public invention support programs</li> <li>Commercialization education</li> <li>Provision of specialized information</li> <li>Demonstrations</li> </ol> <p><b>Hahn (1989)</b></p> <ol style="list-style-type: none"> <li>Standards               <ol style="list-style-type: none"> <li>Ambient standards controlling environmental quality</li> <li>Emissions standards                   <ol style="list-style-type: none"> <li>Technology-based standards</li> <li>Performance standards</li> </ol> </li> </ol> </li> <li>Subsidies</li> <li>Taxes and Emissions Fees</li> <li>Tradeable Permits</li> </ol>	<p><b>Environmental Protection Agency (1990)</b></p> <ol style="list-style-type: none"> <li>Conventional Regulations               <ol style="list-style-type: none"> <li>Standards</li> <li>Use restrictions</li> <li>Product design</li> </ol> </li> <li>Market Incentives               <ol style="list-style-type: none"> <li>Pollution charges</li> <li>Permit systems</li> </ol> </li> <li>Scientific/Technical Measures (R&amp;D)</li> <li>Provision of Information rights</li> <li>Enforcement</li> <li>Cooperation with Other Government Agencies and Nations</li> </ol> <p><b>Project 88C Round II (1991)*</b></p> <ol style="list-style-type: none"> <li>Command-and-Control               <ol style="list-style-type: none"> <li>Technology-based standards</li> <li>Uniform performance standards</li> </ol> </li> <li>Market-Based Instruments               <ol style="list-style-type: none"> <li>Pollution charges</li> <li>Tradeable permits</li> <li>Deposit-refund systems</li> <li>Market barrier reductions</li> <li>Government-subsidy elimination</li> </ol> </li> </ol> <p>* Also similar: Project 88 (1988), Stavins (1992), Hahn and Stavins (1991, 1992), Stavins (1998)</p> <p><b>Office of Technology Assessment (1995)</b></p> <ol style="list-style-type: none"> <li>Direct Limitations               <ol style="list-style-type: none"> <li>Single-source tools                   <ol style="list-style-type: none"> <li>Harm-based standards</li> <li>Design standards</li> <li>Technology specifications</li> </ol> </li> <li>Product bans and limits</li> </ol> </li> <li>Multisource tools               <ol style="list-style-type: none"> <li>Integrated permitting</li> <li>Tradeable emissions</li> <li>Challenge regulations</li> </ol> </li> </ol>	<p><b>Indirect Limitations</b></p> <ol style="list-style-type: none"> <li>Pollution charges</li> <li>Liability</li> <li>Information reporting</li> <li>Subsidies</li> <li>Technical assistance</li> </ol> <p><b>Department of Energy (1996)</b></p> <ol style="list-style-type: none"> <li>Information and Education</li> <li>Voluntary Programs</li> <li>Research, Development and Demonstration</li> <li>Regulation</li> <li>Market-Based Incentives</li> </ol> <p><b>Callan and Thomas (1996)</b></p> <ol style="list-style-type: none"> <li>Command-and-Control               <ol style="list-style-type: none"> <li>Technology-based standards</li> <li>Performance-based standards</li> </ol> </li> <li>Market-Based               <ol style="list-style-type: none"> <li>Pollution Charge                   <ol style="list-style-type: none"> <li>Effluent charge</li> <li>Product charge</li> <li>User charge</li> <li>Service charge</li> </ol> </li> <li>Subsidy</li> <li>Deposit/Refund</li> <li>Pollution permit market                   <ol style="list-style-type: none"> <li>Credit system</li> <li>Allowance system</li> </ol> </li> </ol> </li> </ol> <p><b>Intergovernmental Panel on Climate Change (1996)</b></p> <ol style="list-style-type: none"> <li>Market-Based Programs               <ol style="list-style-type: none"> <li>Taxes</li> <li>Full-cost pricing</li> <li>Subsidies</li> <li>Phaseout of subsidies</li> <li>Tradeable emissions quotas</li> </ol> </li> <li>Voluntary Agreements               <ol style="list-style-type: none"> <li>Energy use and emissions standards</li> <li>Government procurement</li> <li>Promotional programs</li> </ol> </li> </ol>	<p><b>Regulatory Measures or equipment standards</b></p> <ol style="list-style-type: none"> <li>Mandatory building or equipment standards</li> <li>Product and practices bans</li> <li>Nontradeable emissions quotas</li> </ol> <p><b>Research, Development and Demonstration</b></p> <p><b>Fisher et al. (1996)</b></p> <ol style="list-style-type: none"> <li>Conventional Regulation</li> <li>Market-Based Instruments               <ol style="list-style-type: none"> <li>Taxes and subsidies</li> <li>Tradeable permits</li> </ol> </li> <li>Other Complementary Policies               <ol style="list-style-type: none"> <li>Education and provision of information</li> <li>Family planning</li> <li>Modification of trade policy and subsidies</li> </ol> </li> </ol> <p><b>Blackman and Harrington (1998)</b></p> <ol style="list-style-type: none"> <li>Economic Incentives               <ol style="list-style-type: none"> <li>Direct (emissions fees, marketable permits)</li> <li>Indirect (environmental taxes)</li> </ol> </li> <li>Command-and-Control               <ol style="list-style-type: none"> <li>Direct (emissions standards)</li> <li>Indirect (technology standards)</li> </ol> </li> <li>Government investment               <ol style="list-style-type: none"> <li>Direct (road paving, waste disposal plants)</li> <li>Indirect (R&amp;D in clean technology)</li> </ol> </li> <li>Informal Regulation</li> </ol>
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Table A2 (Continued): Summary of Instrument Categories from Sample of Environmental Policy Literature

Source: Richards (2000)

**Key observation: Vital need for a clearer conceptual framework for examining regulatory designs!**

# Two Dimensions of Regulatory Design

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- **Means versus Ends**

- Means: “command that the regulated entity take or avoid an action”
- Ends: “mandate the achievement or avoidance of certain ends”

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- Means: “command that the regulated entity take or avoid an action”
- Ends: “mandate the achievement or avoidance of certain ends”

- **Micro versus Macro**

- Micro: “targeted to a specific contributor or causal pathway to the ultimate problem”
- Macro: “focus is widened to the ultimate problem itself”

# A Regulatory Design Framework

	<b>Means</b>	<b>Ends</b>
<b>Micro</b>	<b>Micro-means “Prescriptive”</b>	<b>Micro-ends “Performance-based”</b>
<b>Macro</b>	<b>Macro-means “Management-based”</b>	<b>Macro-ends “General duty/liability”</b>

Source: Adapted from Coglianese (2010)

	Means	Ends
Micro	Micro-means "Prescriptive"	Micro-ends "Performance-based"
Macro	Macro-means "Management-based"	Macro-ends "General duty/liability"

# Micro-Means

"Prescriptive"

*Mandated actions aimed at points on a causal pathway to the ultimate problem*

## Examples:

- "Install a hazard warning sign having a certain color scheme"
- "Install a particular type of valve"
- "Inspect the condition of equipment at a defined time interval"
- "Construct a pipeline by using a specified grade of steel"



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# Micro-Ends

"Performance-based"

*Mandated outputs at points on a causal pathway leading to the ultimate problem*

## Examples:

- "Ensure that an electrical component of a product passes a test for shock resistance"
- "Limit sulfur dioxide emissions to certain levels"
- "Demonstrate the capability to evacuate all occupants from a building in a designated time"

	Means	Ends
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# Macro-Means

"Management-Based"

*Mandated actions aimed to induce managers to focus on the ultimate problem*

## Examples:

- "Engage in threat and risk analysis"
- "Establish and execute a safety management program"
- "Reevaluate and revise safety management plan at regular intervals"

	Means	Ends
Micro	Micro-means "Prescriptive"	Micro-ends "Performance-based"
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# Macro-Ends

"General duty/liability"

*Mandated outcomes that avoid the ultimate problem*

## Examples:

- "Keep workplace free from recognized hazards"
- "Design and maintain a facility to prevent releases of hazardous substances"
- "Conduct certain observations or measurements"
- "Avoid a transportation accident"

# **Using Framework to Study Regulation of High-Hazard Industries in Four Case Studies**

- U.S. and Canadian pipeline sectors
- U.S. and North Sea offshore sectors

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# Using Framework to Study Regulation of High-Hazard Industries in Four Case Studies

- U.S. and Canadian pipeline sectors
- U.S. and North Sea offshore sectors
- Examined challenges faced by regulators and firms implementing, enforcing, and complying with the regulations
- Considered:
  - number, size, and diversity of regulated firms and complexity of their operations
  - budgetary resources and staffing levels and competencies of regulatory agencies
  - types of regulations that make up the regimes

# Observations from Case Studies

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- Macro-means (“management”) regulations are widely used to regulate high-hazard industries *to address context-specific risks*
- The specific structures of these regulations vary to account for different characteristics of regulators and industry (e.g., large vs. small firms, regulator capabilities)
- North Sea regulators collaborate with industry more than North American regulators. (Is this essential for macro-means regulations? Not clear whether it is....)

# Pros and Cons: Micro-Means (“Prescriptive”) Regulations

## *PROS*

- “may be easier to follow by regulated firms”
- “may be easier to enforce, for ... same reason”

## *CONS*

- “may result in less effective or less cost-effective methods of addressing risk ... because one size does not always fit all”
- “may not afford regulated entities room to change”

# Pros and Cons: Micro-Ends (“Performance-based”) Regulations

## *PROS*

- “may allow more flexibility by different firms”
- “may allow greater opportunities for firms to innovate”

## *CONS*

- “may be difficult for the regulator to monitor”
- “may foster a ‘teaching to the test’ effect or encourage gaming”

## Pros and Cons:

### Macro-Means (“Management-based”) Regulations

#### *PROS*

- “may allow for flexibility and opportunities for innovation”
- “may be used when outcomes are difficult to measure”
- “may help infuse a sense of responsibility, accountability, or safety culture”

#### *CONS*

- “both the firm and the regulator may need to develop new skills to implement ... the regulation effectively”
- “regulator may have difficulty in monitoring and ... in maintaining motivation for continuous improvement”
- may present challenges for smaller firms

# Pros and Cons: Macro-Ends (“General Duty/Liability”) Regulations

## *PROS*

- “may provide flexibility and opportunities for innovation”
- “may reinforce other types of regulatory designs as a backstop”

## *CONS*

- “may not adequately prevent harms since regulatory consequences are only imposed after an event”
- “may not provide adequate direction to firms that lack knowledge of what to do or lack the incentives to find out”

## Three Cautionary Notes

1. *“The purported advantages and disadvantages of each design are **relative** to the other designs”*



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# Key Constraints and Conditions

## Nature of Problem

Severe consequences?  
High or low frequency of occurrence?  
Well or poorly understood causes and risks?  
Trusted interventions?

## Industry Characteristics

Private incentives aligned with regulatory goals?  
A few large firms? Many small firms? Mix of sizes?  
Degree of variability in activities and operations?  
Technological diversity and rate of change?

## Regulator Capabilities

Legal authority?  
Sensitivity to public and political expectations?  
Administrative and procedural constraints?  
Budgetary resources?  
Human capital and hiring flexibility?  
Time availability?

FIGURE 4-1 Factors affecting the selection of regulation design.

- **The Problem** (and its causal pathway)
- **The Industry** (and its incentives and characteristics)
- **The Regulator** (and its capabilities)

## Three Cautionary Notes

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1. *“The purported advantages and disadvantages of each design are **relative** to the other designs”*
2. *“The regulator’s task is to determine how well different designs or combinations of designs will work **under the constraints and conditions** encountered in practice”*
3. *“A regulation’s advantages and disadvantages will **depend on how it is structured**”*

**Not All Rules are the Same  
(even within the same design type)**



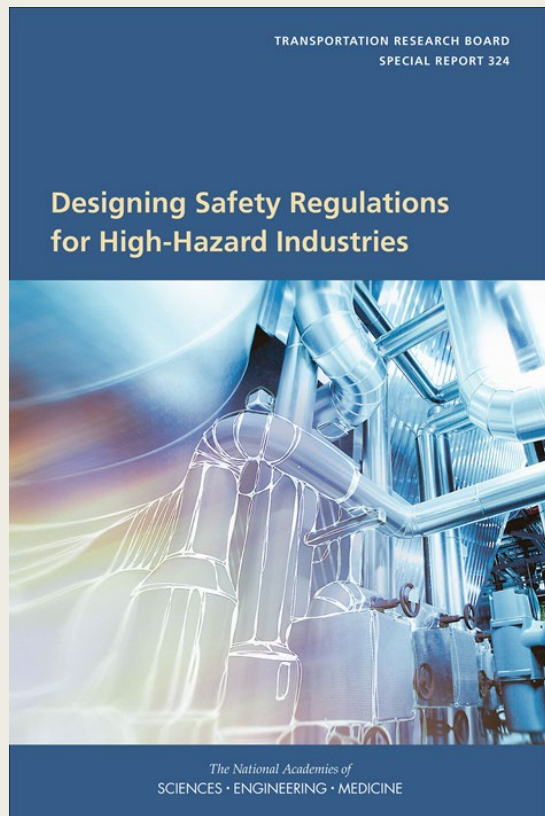
# Example: Ways that the Structure of Micro-Ends (“Performance-based”) Regulations Can Vary

- Specificity (*loose vs. tight*)
- Proximity between legal command and regulatory goal (*close vs. distant*)
- How performance is determined (*measured vs. predicted*)
- Basis for the standard (*ideal vs. feasible*)
- Unit of analysis (*individual vs. aggregate*)
- Burden of Proof (*regulator vs. regulated*)



# *The Upshot*

## **Are Micro-Ends (“Performance-Based”) Regulations Always More Flexible?**



*“If in a particular context a required end can only be achieved in one way at the present time, an ends-based regulation will be no different from a means-based regulation in terms of the flexibility offered.”*

*A Special Focus (Chapter 5):*

# **Designing macro-means (“management-based”) safety regulation**



*A Special Focus (Chapter 5):*

## **Designing macro-means (“management-based”) safety regulation**

- Use of macro-means regulations may be advantageous when sources of risk are complex and context-specific, as is often characteristic of low-frequency, high-consequence events.

*A Special Focus (Chapter 5):*

## **Designing macro-means (“management-based”) safety regulation**

- Use of macro-means regulations may be advantageous when sources of risk are complex and context-specific, as is often characteristic of low-frequency, high-consequence events.
- These regulations can serve a valuable purpose by addressing risks that cannot be controlled by highly targeted micro-level regulatory interventions, including risks from interaction of factors.

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- These regulations can serve a valuable purpose by addressing risks that cannot be controlled by highly targeted micro-level regulatory interventions, including risks from interaction of factors.
- They can also augment micro-level regulations.
- But regulators must take into account their ability to enforce, motivate, and support compliance

# Think Also About Ways to Structure Macro-Means (“Management-based”) Regulations

1. Require just planning, or planning & implementation?
2. What level of specificity or precision in planning criteria?
3. Role of regulator in planning: e.g., pre-approval (“safety case”)?
4. Transparency: e.g., record-keeping?
5. Extent to which they overlay or are supplemented with other types of regulation?

# Conclusions

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Performance = Regulation (Design, Structure) x  
Context (Problem, Industry, Regulator)



# Conclusions

- Too much emphasis is placed on simplistic and often misconstrued lists of generic advantages and disadvantages of types of regulations.
- The challenge for the regulator will be to choose a design and structure it in a way that is suited to the nature of the problem and the characteristics of the regulated industry, as well as the regulator's capacity to promote and enforce compliance.
- Regulators should consider whether the best approach to achieving their regulatory goals may be to combine various regulatory approaches.



## ***Selected Additional Publications on Regulatory Design***

Cary Coglianese, “The Limits of Performance-Based Regulation,” *University of Michigan Journal of Law Reform* 50:525-563 (2017)

Cary Coglianese, *Listening, Learning & Leading: A Framework of Regulatory Excellence* (2015)

Cary Coglianese & Lori Benneer, “Flexible Approaches to Environmental Regulation,” in Michael Kraft and Sheldon Kamieniecki, eds., *The Oxford Handbook of U.S. Environmental Policy* (2012)

Cary Coglianese, “Management-Based Regulation: Implications for Public Policy,” in Gregory Bounds and Nikolai Malyshev, eds., *Risk and Regulatory Policy: Improving the Governance of Risk* (OECD Publishing, 2010)

Cary Coglianese, Adam Finkel, & David Zaring, *Import Safety: Regulatory Governance in the Global Economy* (University of Pennsylvania Press, 2009)

Cary Coglianese & Jennifer Nash, eds., *Leveraging the Private Sector: Management-Based Strategies for Improving Environmental Performance* (Johns Hopkins University Press/Resources for the Future Press, 2006)

Cary Coglianese, Jennifer Nash, & Todd Olmstead, “Performance-Based Regulation: Prospects and Limitations in Health, Safety, and Environmental Regulation,” *Administrative Law Review* 55: 705-729 (2003)

Cary Coglianese & David Lazer, “Management-Based Regulation: Prescribing Private Management to Achieve Public Goals,” *Law & Society Review* 37: 691-730 (2003)

Kenneth Richards, “Framing Environmental Policy Instrument Choice,” *Duke Environmental Law and Policy Forum*, 10: 221-285 (2000)

# Questions and Discussion

*For further information*

Download the full report at

<https://www.nap.edu/download/24907>

See also

Cary Coglianese and Thomas R. Menzies, Designing Safety Regulations for High-Hazard Industries, *The Regulatory Review* (Oct. 4, 2017),

<https://www.theregreview.org/2017/10/04/coglianese-menzies-safety-regulations-hazard-industries/>

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