Performance Measures Working Group

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Discussion Points

- Define goal – What is "zero"?
- Meaningful metrics may be dependent on maturity of the process or activity
- Identify achievable targets
  - Recognize differences
  - Stretch goals
  - "Percentage" approach

Elements of the Path Forward

- Crowd sourcing
  - Be cautious of information cascade
  - Include SMEs
- More statisticians – fewer engineers ("we need balance")
- Benchmarking
- Leveraging group dynamics to obtain useful information
- Use Sector-based teams
  - Piloting
  - Sharing of information